

California Department of Aging

Supportive Services Program Narrative

Older Americans Act Title IIIB

Program / Element / Component – 30.10

Description

The Older Americans Act (OAA) seeks to enable all older individuals to maintain their well-being through locally developed community-based systems of services. The OAA Title IIIB Supportive Services Program provides a variety of services to address functional limitations, maintain health and independence, and promote access.

The California Department of Aging (CDA) contracts with its statewide network of 33 Area Agencies on Aging (AAA) to plan, develop, and deliver services to assist older adults, adults with disabilities, and their caregivers. Each AAA is responsible for service delivery in one of 33 designated Planning and Service Areas (PSA). The AAAs may provide services directly or by contract.

The Title IIIB Information and Assistance Program (I&A) is the entry point to services in a PSA. I&A staff assess individuals' needs and link them to local services or provide referrals to programs in other communities. I&A staff are also responsible for doing follow-up to ensure individuals have obtained services. In addition, I&A staff work with local agencies on disaster planning and preparedness activities to address older adults' needs during local or statewide disasters.

Title IIIB provides funding to a variety of supportive services programs:

- Personal Care, Homemaker, and Chore programs provide assistance for individuals who otherwise could not remain in their homes.
- Adult Day Care/Adult Day Health offers social and recreational activity in a supervised, protective, congregate setting during some portion of a 24-hour day.
- Case Management provides for an individual to conduct a comprehensive assessment of a frail older adult's needs and arrange for in-home services.
- Assisted Transportation is door-to-door transport, which may include escort services for those who cannot use the public transportation system.
- Transportation includes vouchers for reduced rates on public transit, van transport to congregate meals, medical appointments, etc.
- Legal Assistance includes legal advice, counseling, and representation by an attorney or legal staff.

- I&A services assist with identification of appropriate resources to meet the specific needs of individuals.
- Outreach initiates contacts with potential clients to encourage their use of existing services.

Benefits

The Title IIIB Supportive Services Program enables older adults to access services that address functional limitations, promote socialization, continued health and independence, and protect elder rights. Together, these services promote older adults' ability to maintain the highest possible levels of function, participation and dignity in the community.

Eligibility

<i>Income</i>	No requirements.
<i>Age</i>	60 and older.
<i>Other</i>	There is no charge for Title III B Supportive Services. Donations are encouraged.

Access

Information on Supportive Services Program services is available through the statewide toll-free Senior Information Line at **1-800-510-2020** and CDA website at www.aging.ca.gov.

In addition, the National Elder Care Locator operated by the National Association of State Units on Aging and Disabilities (NASUAD), provides referrals to senior services in all states through a toll-free number: **1-800-677-1116**.

Current State Fiscal Year Funding Information (2010-11)

<i>Source</i>	OAA federal funds, State General Fund (GF), local funds, in-kind contributions.
<i>Allocation Formula</i>	Intrastate Funding Formula.
<i>Match Requirement</i>	Five percent State GF match.
<i>Other Funding Information:</i>	There are no fees for participation in the Program and donations are encouraged.
<i>Funding Cycle:</i>	July 1 – June 30